Secretary Alisha Tafoya Lucero

Alisha Tafoya Lucero, Cabinet Secretary		igned and Kept on File
	Effective: 03/13/95	Revised: 06/09/16
CD-030100 Employee Orientation	Issued: 03/13/95	Reviewed: 06/30/20

AUTHORITY:

NMSA 1978, Sections 10-9-1 through 10-9-25 and NMSA 1978, Section 30-22-14 and NMSA 1978, Section 33-1-6 through 33-1-20, as amended.

REFERENCES:

- A. ACA Standard 2-CO-1C-01, 2-CO-1C-25 and 2-CO-1D-05, Standards for the Administration of Correctional Agencies, 2nd Edition.
- B. ACA Expected Practices 5-1C-4071, 5-1C-4048 and 5-1D-4082, *Performance Based Expected Practices for Adult Correctional Institutions*, 5th Edition.
- C. ACA Standard 4-APPFS-3A-04, 4-APPFS-3A-18, 4-APPFS-3E-02, and, 4-APPFS-3E- 15, *Standards for Adult Probation and Parole Field Services*, 4th Edition.
- D. ACA Standard 2-CI-1A-1, 2-CI-2B-1, 2-CI-6A-9, 2-CI-6C-3, 2-CI-6C-4, 2-CI-6C-6, and 2-CI-6D-4, *Standards for Correctional Industries*, 2nd Edition.
- E ACA Standard 1-CTA-1C-0, 1-CTA-1C-13 and 1-CTA-3A-09, *Standards for Training Academies*, 1993.
- F. State Personnel Board Rules 1.7.2.25(G) NMAC Training and Development

PURPOSE:

To establish a process for orienting new employees to employment in state government as well as employment with the New Mexico Corrections Department.

APPLICABILITY:

All persons employed by the Corrections Department.

FORMS:

- A. New Employee Orientation Checklist form (CD-030101.2)
- B. Search of Employee Statement of Understanding and Acknowledgement form (CD-030101.3)
- C. Cell Phone Policy Acknowledgement form (CD-030101.4)
- D. **Hostage Acknowledgement** form (*CD-030101.5*)

ATTACHMENTS:

None

NUMBER: CD-030100 REVIEWED: 06/30/20 REVISED: 06/09/16 PAGE: 2

DEFINITIONS:

None

POLICY:

The New Mexico Corrections Department shall provide an expanded orientation to employment in New Mexico State government to include specific Department policies and practices.

- A. The Department shall make information available regarding agency staffing, recruitment, promotional opportunities and benefits in the personnel and/or payroll offices located at each facility, PPD Region Office and the Central Office.
- **B.** All new full-time employees and contract personnel must complete a formalized 40-hour orientation program before undertaking their assignments. At a minimum, the orientation program should include instruction in the following: [2-CO-1D-05] [5-1D-4082] [4-APPFS-3A-04] [2-CI-2B-1] [2-CI-6C-6] [1-CTA-3A-09]
 - The purpose, goals, policies, and procedures for the facility or division and NMCD;
 - Security and contraband policies;
 - Search of employee(s);
 - Key control;
 - Personnel practices;
 - Prohibitions concerning sexual harassment, religious prejudice, and minority rights;
 - Appropriate conduct with offenders;
 - Responsibilities and rights of employees;
 - Universal precautions;
 - Occupational exposure;
 - Personal protective equipment;
 - Biohazardous waste disposal;
 - Emergency Plan;
 - An overview of the correctional field; and
 - Working conditions and regulations.

Depending upon the employee(s) and the particular job requirements, orientation training may include preparatory instruction related to the particular job.

NMCD Corrections staff and contractors shall acknowledge in writing that they have reviewed facility health, safety, and work rules, ethics, regulations, and conditions of employment and related documents. [2-CI-1A-1] [2-CI-6C-3]

NMCD Corrections staff and contractors shall comply with state and federal workplace regulations and encourage a safe, diverse workplace. [2-CI-6C-4]

NUMBER: CD-030100 REVIEWED: 06/30/20 REVISED: 06/09/16 PAGE: 2

NUMBER: CD-030100 REVIEWED: 06/30/20 REVISED: 06/09/16 PAGE: 3

NMCD Corrections staff, managers and appropriate others shall be made aware of all applicable laws governing the sale and transportation of prison-made products. [2-CI- 6A-9]

- C. A personnel policy manual shall be available for employee reference and, at a minimum, covers the following: [2-CO-1C-01] [4-4048] [4-APPFS-3E-02] [1-CTA-1C-01]
 - Organization chart (table of organization);
 - Job descriptions and responsibilities;
 - Recruitment:
 - Leave, work hours, and holidays;
 - Employee evaluation;
 - Promotion;
 - Resignation and termination;
 - Hostage policy;
 - Equal employment opportunity provisions;
 - Qualifications;
 - Benefits;
 - Basis for determining salaries;
 - Personnel records;
 - Staff development, including in-service training;
 - Retirement;
 - Physical fitness/wellness policy;
 - Employee-management relations, including disciplinary procedures, grievance, and appeal procedures;
 - Status relating to political activities; and
 - Insurance/professional liability requirements.

New staff is informed in writing of the institution's hostage policy in regard to staff roles and safety. The personnel manual should be reviewed annually and updated as needed. A copy of the signed acknowledgement form *CD-030101.5* shall be placed in their personnel file.

- **D.** Staff shall be provided with information that describes their conditions of employment and they acknowledge that they have received this information in writing. A copy of the acknowledgement shall be placed in their personnel file. [2-CI-6D-4]
- **E.** All probation/parole part-time employees working less than 35 hours per week shall receive an orientation and training appropriate to their assignment. [4-APPFS-3A-18]
- F. The State of New Mexico Employee Assistance Program (EAP) shall be available to all staff. [5-1C-4071] [4-APPFS-3E-15] [1-CTA-1C-13] [2-CO-1C-25]

NUMBER: CD-030100 REVIEWED: 06/30/20 REVISED: 06/09/16 PAGE: 3

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Alisha Tafoya Lucero, Cabinet Secretary	Original S	ioned and Kent on File

AUTHORITY:

Policy CD-030100

PROCEDURE: [2-CO-1D-05] [5-1D-4082] [4-APPFS-3A-04]

- A. All new employees will be given an expanded orientation (minimum four hours) to employment in state government to include specific Department expectations and Departmental policies.
- B. Human Resources staff will ensure that each employee is given the appropriate forms and information to guarantee that the employee understands and enrolls in a benefits package in a timely fashion; and that each employee signs all appropriate forms necessary to complete the personnel and payroll files.
- C. An employee's personnel file will be available to the employee during regular office hours upon appointment.
- D. All employees shall receive, at a minimum, the following information regarding the State of New Mexico Employee Assistance Program (EAP): [5-1C-4071] [4-APPFS-3E-15] [1-CTA-1C-13] [2-CO-1C-25]
 - NMCD offers employees access to the statewide EAP program offered through General Services Department, Risk Management Division.
- E. During orientation all employees shall be informed that cell phones, including the Blackberry, Kindles, smartwatches and other like devices, are not permitted in any correctional institution or at any security post and shall acknowledge their understanding by signing the **Cell Phone Policy Acknowledgement** form (*CD-030101.4*). The **Cell Phone Policy Acknowledgement** form shall be kept in each employees personnel file. Any employee who violates this policy shall be subject to disciplinary action.

NUMBER: CD-030100 REVIEWED: 06/30/20 REVISED: 06/09/16 PAGE: 2

No one is authorized to bring in a cell phone or electronic communication device including
the Blackberry, Kindles, smartwatches and tablets, <u>shall not</u> be permitted into the
institution or at any security post. **Any employee bringing in a cell phone for the**purpose of giving the device to an inmate has committed a felony act and State Police
will be notified, the Office of Professional Standards (OPS), and an investigation initiated.

- 2. Employees found to have violated this policy will be required to immediately surrender their device for inspection by an investigator/supervisor. Should the employee terminate service or attempt to erase information from the device prior to the return of the device to the employee, the Department will presume the device contained incriminating information. This will result in the employee's dismissal.
- 3. Violations of this policy will have occurred as follows:
 - PNM (North and South), CNMCF (Main), and SNMCF (Main), WNMCF: At the time the employee attempts to clear the metal detector or their property enters the x-ray machine.
 - PNM (Level II), CNMCF (Level II), SNMCF (Level 2): Upon entry into the facility.
 - SCC, RCC, and CNMCF (Level 1): Anywhere beyond the parking area.
- 4. Employees found to have brought unauthorized devices into an institution or at any security post shall receive the following sanctions:
 - 1st offense five (5) day suspension,
 - 2nd offense thirty (30) day suspension,
 - 3rd offense Dismissal.
- 5. Within fifteen (15) calendar days of the device being confiscated, the New Mexico Corrections Department (NMCD) shall return it to the employee, unless additional time is necessary as determined by the Director of Adult Prisons.
- 6. Information from the device that is not relevant to the investigation shall remain confidential.

NUMBER: CD-030100 REVIEWED: 06/30/20 REVISED: 06/09/16 PAGE: 2

NEW MEXICO CORRECTIONS DEPARTMENT New Employee Orientation Checklist

Personnel/Payroll Forms		
 NMCD Organizational Chart Mission Statement Employee Calendar Direct Deposit Form (must attach voided check) W-4 Form State of New Mexico Union Status PERA/ERA Coverage Statement PERA/ERA Application PERA/ERA Beneficiary Forms PERA/ERA Handbook(s) Benefits Eligibility Acknowledgement Insurance Contribution Schedules Life Insurance Flyer and Beneficiary Designation Form RMD New Hire Benefits Orientation Acknowledgement 	 □ RMD's Privacy Policies & Procedures (HIPAA) □ Notice of Privacy Practices (HIPAA) □ Notice of Continuation Coverage Rights □ Premium Only Plan (POP) □ Employee Assistance Program □ PERA SmartSave Deferred Compensation □ Social Security Notice (SSA-1945) - Correctional Officer Series Only □ FICA Statement - Correctional Officer Series Only □ Acknowledgement of Conditions of Appointment □ Conditions of Employment - Emergency Situations □ Prison Rape Elimination Act (PREA) Factsheet and Acknowledgment 	
Policies a	and Acknowledgements	
 □ Employee Performance Evaluations Policy (CD-032100) □ Overtime Compensation Policy (CD-035100) □ FLSA Coverage Memo (CD-035101.1) □ Overtime Statement (CD-035101.2) □ Employee Reporting Responsibilities Policy and Acknowledgement (CD-030600 & CD-030601.B) □ Worker's Compensation Policy (CD-032300) □ Code of Ethics Policy and Acknowledgement (CD-032200 & CD-03221.A) □ Governor's Code of Conduct and Acknowledgement □ Drug & Alcohol Free Workplace Policy and Acknowledgement (CD-037900 & CD-037901.A) □ Drug & Alcohol Abuse Acknowledgement (CD-037901.1) □ Employee Grievance Policy (CD-032000) □ Grooming and Physical Appearance Policy (CD-030400) □ Leave Request and Approval Policy (CD-032800) □ Family and Medical Leave of Absence Policy (CD-030900) □ Unlawful Discrimination/Sexual Harassment Policy and Acknowledgement (CD-033200 & CD-033201.2) □ Sexual Harassment is Illegal Notice □ Information Technology Management Policy and Acknowledgement (CD-044000 & CD-044001.1) 	☐ (CD-038300 & CD-038301.A) ☐ Smoking Policy (CD-160400) ☐ Telework and Alternative Work Schedules Policy (CD-032500)	
Other - To be compl	leted with Human Resources Staff	
□ I-9 □ Personal Data Form □ W-9 *NOTE: The forms/acknowledgments highlighted uponmy first day of employment. I,acknowledge the discussed with me. It is my responsibility to read and acknowledge.	☐ Fingerprint Registration ☐ Response to Person Hanging Policy and Acknowledgement (CD-070300 & CD-070301.A) – Facility Staff Only above must be returned to my Human Resources representative at I have received the above information and that it has been and comply with these policies and recognize that violations of such as, or I do not understand any provisions of such policies, I will ask	
Signature	——————————————————————————————————————	

NEW MEXICO CORRECTIONS DEPARTMENT Search of Employee Statement of Understanding and Acknowledgement

STATEMENT OF UNDERSTANDING

It is a violation of State law for any person to introduce into the institution any article of contraband including deadly or explosive materials, currency, weapons, ammunition, intoxicants, tobacco or controlled substances. All vehicles and/or persons entering or on facility grounds are subject to search at any given time on a random basis in accordance with the 4th Amendment and case law. All employees entering a facility will be required to pass through a metal detector. All packages and items carried into the institution are subject to search by institutional employees and/or State, local or county law enforcement officials.

Where there is a reasonable suspicion that a particular employee is attempting to introduce contraband into an institution, the Warden or designee on duty at the facility may order at any time that the employee be subjected to a more thorough search. An employee may be requested to remove his or her clothing to submit to an **unclothed** search where the Warden or designee determines that there is probable cause to believe that the particular employee possesses contraband. In such an instance the search may be conducted only by an employee of the institution of the same sex as the employee, in an area that provides the employee the greatest possible privacy.

It is **required** that you print or type and sign your name below, attesting that you understand all of the above.

Failure to comply will result in disciplinary action up to and including dismissal. ACKNOWLEDGEMENT			
Signature:			
Print Name:			

Cell Phone Policy Acknowledgement

<i>I</i> ,	, ACKNOWLEDGE THAT I HAVE RECEIVED
(PRINT NAME) NOTIFICATION IN REGARDS TO NO CE	ELL PHONES, INCLUDING THE BLACKBERRY,
KINDLES AND OTHER LIKE DEVICES,	BEING PERMITTED INTO AN INSTITUTION OR AT ANY
SECURITY POST AND THAT IT IS MY RE	ESPONSIBILITY TO COMPLY WITH THIS POLICY
AND RECOGNIZE THAT VIOLATIONS C	OF THIS POLICY MAY RESULT IN DISCIPLINARY
ACTION. I FURTHER ACKNOWLEDGE	THAT IF I HAVE QUESTIONS, OR IF I DO NOT
UNDERSTAND ANY PROVISIONS OF TH	HIS POLICY, I WILL ASK MY SUPERVISOR FOR
ASSISTANCE.	
Employee Signature	Date
Personnel Officer/Supervisor Signature	Date

Hostage Acknowledgement

From Policy CD-071900 Emergency Preparedness System:

S.	_	tiation and/or the appropriate level of force shall be utilized as circumstances dictate to resolve a tage situation. [5-1C-4048]
	1.	A staff member taken hostage has no authority, regardless of his or her rank.
	2.	Decision-makers shall not negotiate directly.
	3.	The following items are non-negotiable:
		a) Weapons;
		b) Freedom / escape / keys / Transportation;
		c) Additional hostages; and
		d) Amnesty or immunity from criminal prosecution.
leav		Upon release, any staff hostage will receive a minimum of 3 days of mandatory administrative leave with pay and shall not be required to report to the facility. A second psychological screening will be required prior to employee returning to work.
	G:	
Emplo	yee Si	gnature Date
Person	nel Of	ficer/Supervisor Signature Date